



Australian Phone **Company**

Security Tools

We take our Customer's security seriously, and the security of our customer details is stored in secure environments, and is password controlled to protect from someone not authorised to gain information about our Customers.

Additionally, we provide information about reducing your risk to Telecom Hacking, Toll Fraud.

We recommend that you protect against unauthorised access to or use of your services by:

- regularly monitoring your usage to check for irregular patterns;
- protecting your user identity, account number, email address and passwords;
- exercising care in disclosing personal information on the internet;
- using current anti-virus software and firewall;
- restricting access to your equipment;
- be careful if accepting emails or files from unknown sources.

Toll Fraud Notice

Is your phone system vulnerable to toll fraud?

Your business could be a potential target of PABX Hacking or Toll Fraud. Unless you have taken steps to secure your system, hackers may be able to gain access to your phone system and make calls to Local, National and International numbers. Access is often gained through voice mailboxes with weak passwords. Once inside your system hackers can use system commands to make calls that could result in phone charges amounting to thousands of dollars.

Access is sometimes gained via factory default passwords that were not changed when the phone system was installed. You should confirm with your maintainer that your phone system's security features have been enabled to provide maximum protection, as you are liable for charges for all calls made through your phone system.

Should you wish to know more about the risks associated with PABX hacking, please call your phone system maintainer or our Customer Care Team.

If you have any questions call us on

03 9999 82 89

www.australianphone.com.au